

APPENDIX 4

Haringey's Move-on Strategy 2010-15 Feedback from Consultation

Purpose of consultation:	<p>The purpose of the consultation was to seek the views of individuals and organisations on Haringey Move-on Strategy 2010-15. We wanted to find out</p> <ul style="list-style-type: none"> • if people agreed with the overall content of the strategy • if they agreed with our findings or had we missed anything • if the key priorities identified are correct • to help prioritise the key actions for the action plan
Methodology:	<p>Throughout the development stages, the multi partnership Move-on Strategy steering group has been key in highlighting the main issues and actions that need to be addressed through this strategy.</p> <p>We have consulted widely on the Move-on Strategy following the Council Consultation framework and Haringey's Compact agreement. The consultation aimed to engage a wide range of people and organisations in the development of the strategy.</p> <p>We ensured that translators were available where we knew in advance that there would be people who required them.</p> <p>The consultation engaged a number of existing forums, including the Supporting People Provider Forum; housing related support providers; community groups; HAVCO; Supporting People Partnership Board; Integrated Housing Board; service user house meetings and a high profile specific event that included housing support providers, service users, Haringey Council and other organisations who are involved in this area to test our findings of the MOPP audit as well as gathering further evidence and actions to include in the final document. About 60 people attended this event.</p> <p>A range of mediums were used. The consultation made use of the Council's website, Haringey People and articles in service users' newsletters.</p> <p>Approximately 160 individuals engaged with the development of the strategy through the consultation.</p>
Findings:	<p>The main issues that arose from the consultation were:</p> <ul style="list-style-type: none"> • Broad agreement and prioritisation of the barriers identified through the MOPP audit • Lack of prioritisation of service users ready to move

	<p>on</p> <ul style="list-style-type: none"> • Lack of a rent deposit scheme <p>The main issues that arose from through consultation helped us form our 5 key aims.</p>
What does this mean for us?	The draft Move-on Strategy has already impacted on the draft Allocations Policy by acknowledging the priority of service users ready to move on. Also we will be implementing the Rent Deposit scheme in 2010.
How were results communicated	<p>At the event we gave feedback on the results of the MOPP audit and delegates were appreciative to have this before the strategy is completed in order to comment on the data and identified barriers and to help set the priorities to remove these.</p> <p>We used the consultation responses in developing the key priorities and actions to deliver these.</p> <p>We will put this consultation report on our website as well going back to a number of short-term supported housing schemes where we undertook consultation to give feedback on the consultation. We will also write an article for providers to use in service users newsletters.</p>
Issues/learning points:	<p>The main issues/learning points were:</p> <ul style="list-style-type: none"> • Confirmation that our methodology was correct • Not as many service users were involved in the consultation process as we hoped. For future strategies will consider how our methods to ensure appropriate involvement • The need to repeat the MOPP audit annually and to further develop ways to capture equalities data
For further information, please contact:	<p>Rosie Green, Housing Strategy and Partnerships Manager, Haringey Council</p> <p>Email: rosie.green@haringey.gov.uk Phone 020 8489 4526</p>
Dates of consultation:	15 th December 2009 – 31 st March 2010
Ward/ neighbourhood affected?	The whole borough